

Document for the links on the website/webshop:

Article 8.22: Products can only be returned if the product:

	Minimum value for warranties	All returned products	AC compressors
Per product	€ 100,00		€ 150,00
Together with a product value minimum € 100,00	No minimum value		No minimum value
Transport and handling return 0-3 months after invoice date		20% of the value, minimum € 12,00 – maximum € 40,00	
Transport and handling return 3-6 months after invoice date		35% of the value minimum € 12,00 – maximum € 40,00	
After 6 months after invoice date		Not possible	
Costs for missing or incomplete documents		€ 14,50	
Examination costs in case of rejection			Minimum € 85,00
Transport costs in case of rejections	Charged to the Buyer		Charged to the Buyer

Article 9.1 Warranty for A/C compressors will only apply if the conditions as described on our webshop:

- a) The filter/dryer, the expansion valve (fluid line containing the opening tube, valve) must be replaced at the same time as the compressor.
- b) Use only approved oil of the correct viscosity. PAG oil is used for most newer car models (always check OEM specifications). A certain amount of oil must be refilled through the compressor intake or oil plug.
- c) System flush, following general approved procedures.
- d) Inspect compressor Multi belt for proper adjustment and/or wear and repair/replace as necessary.
- e) Inspect evaporator, condenser, radiator and radiator fan for proper airflow and repair/replace as necessary.
- f) Inspect air conditioning system for leaks using nitrogen.
- g) For proper inspection, the system should be held at a vacuum of 1,000 microns for a minimum of 45 minutes.
- h) The system is filled with the prescribed refrigerant (R134a, R-1234yf), the correct amount and viscosity (see vehicle specifications).
- i) Inspect fan clutch or electric fan assemblies for proper operation and repair/replace as necessary.
- j) Inspect compressor clutch electrical circuit for proper voltage and repair as necessary.
- k) Inspect all system pressure switches for proper operation. Replace as necessary.
- l) Use of stop leak products will void warranty.
- m) All compressor failure warranty claims must include the repair invoice for the air conditioning system's pressure sensor, filter/dryer and approved flush, or a work order showing that these parts/flush were purchased and that the system was flushed according to approved procedures.
- n) When a A/C compressor is submitted for warranty, the line ports must be properly plugged to prevent oil from leaking out.